Docket Number (Optional) **NOTICE OF APPEAL FROM THE EXAMINER TO** 026595-004800US THE BOARD OF PATENT APPEALS AND INTERFERENCES I hereby certify that this correspondence is being filed via In re Application of Robert Staggs EFS-Web with the United States Patent and Trademark Office on June 29, 2009 Application Number 10/783,715 Filed February 19, 2004 TOWNSEND and TOWNSEND and CREW LLP For METHODS AND SYSTEMS FOR PROVIDING By: /Bonnie Rickles/ PERSONALIZED FREQUENTLY ASKED Bonnie Rickles **QUESTIONS** Art Unit 2164 Examiner Belix M. Ortiz Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner. The fee for this Notice of Appeal is (37 CFR 41.20(b)(1)) \$ 540 Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is: A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 20-1430 A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the /Stephen F. Jewett/ applicant/inventor. Signature assignee of record of the entire interest. Stephen F. Jewett See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. Typed or printed name (Form PTO/SB/96) attorney or agent of record. Registration number 27,565 (303) 571-4000 Telephone number attorney or agent acting under 37 CFR 1.34. June 29, 2009 Registration number if acting under 37 CFR 1.34. Date

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.

★ Total of 1 forms are submitted.

★ Total of 2 forms are submitted.

★ Total of 3 forms are submitted.

★ Total of

Submit multiple forms if more than one signature is required, see below*.